

Steuben County Health Care Facility

(607) 776-7651 - FAX (607) 776-7651

Kenneth A. Blumenstock, Administrator
7002 Mt. Washington Road, Bath, NY 14810

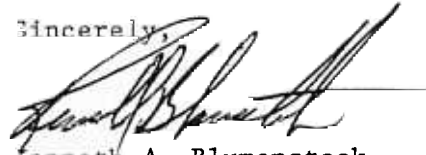
Mr. Mitch Barack
ESCO Energy Services Company
3 Elm Street
P.O. Box 565
Stockbridge, Massachusetts 01262

Dear Mitch:

I'm sure you hear your share of complaints. I think you should know how your men performed here at the Steuben County Health Care Facility. They conducted themselves as gentlemen, at times it was as if they were invisible, they worked around our patients so as not to interfere with their care or programs. On top of that, they were neat and out of here on schedule. Your job supervisor kept Bob Reed informed daily of their progress and any problems they may have encountered.

Thanks again and the next time you are in God's country, just drop in.

Sincerely,



Kenneth A. Blumenstock
Administrator

KAB:cb